

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION
CULTURAL COMPETENCY COMMITTEE MEETING MINUTES**

Date: October, 8, 2014

Present: Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Catherine Clay, Women's Community Reintegration; Ilda Aharonian, DMH JJMH QA; Isidoro Gonzalez (for Helena Ditko), Family ASOC; Kanisha McReynolds, Amanecer; Leticia Ximenez, DMH Community & Government Relations Division – CCC co-chair; Luis Garcia, Tri-City MHS; Marc Borkheim, PSB-QID; Michele Archambeault, DMH; Monique Holguin, DMH; Ranie Riley, WCRSGC; Reyna Leyva, SA 4 Admin; Roxana Linares, PSB-QID; Shirley Flournoy, TAY Division; Sonya Hines, ChildNet; Tomas Martinez, Pepperdine University; Yovette Roldan, SCHARP; Yue Hua Xu (Vicki), DMH SA 3;

Paritcipants via Webex: Aprill Baker, SA 6 QA Liaison; Reba Stevens, Consumer Advocates; Sharon Lyle, AAA UREP Co-chair

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		
Review of Minutes	September minutes reviewed and approved.		Co-Chairs
Workgroup Updates	<p>Data Workgroup:</p> <ul style="list-style-type: none"> The Data Workgroup Presentation for the Service Area Advisory Councils (SAACs) is undergoing development. The presentation will initiate with a peer representative that will speak about his/her lived experience in mental health and how Health Neighborhoods made services more accessible. Then the presentation will branch out to data utilization content. <p>Outreach and Presentations Workgroup:</p> <ul style="list-style-type: none"> Members of this workgroup met with the Data Workgroup and 		Sandra Chang Ptasinski, Ph.D.

	<p>discussed the outline for their presentation</p> <ul style="list-style-type: none"> • This workgroup is coordinating the Data Workgroup's presentations at the monthly SAAC meetings starting in January 2015 • Contact persons have been identified for Service Areas 2,3,5,7, and 8 <p>Training Workgroup: No Update.</p> <p>CRDP Alignment Workgroup:</p> <ul style="list-style-type: none"> • Successful first meeting • Currently recruiting more members via the Latino and the API client coalitions • Diane Dewood, African American Program Manager, agreed to give a presentation 	<ul style="list-style-type: none"> • A contact person is needed for Service Area 1 	
Discussion on Health Neighborhoods	<ul style="list-style-type: none"> • Reflections on Health Neighborhoods implementation: <ul style="list-style-type: none"> ○ The Office of Integrated Care continues to engage the SAACs, the CA Endowment and the community. ○ Need to train and promote the use of Advocates who will ensure that our communities receive appropriate care. ○ Stigma continues to be an issue for our communities. ○ Co-location of services, especially for children and youth is not yet integrated. ○ Under Represented Ethnic Population (UREP) capacity building projects focus on specific ethnic populations. However, the youth population is multicultural. ○ Need to engage other systems around cultural competency; including community stakeholders and broader communities. ○ We cannot assume what other people and communities need. We need to ask. ○ A survey would be ideal to ask the "97,000" people being served in the County of Los Angeles about the needs of their communities. ○ The County relies on statistics to guide service planning and delivery. However, the needs of the different communities served should be the driving force in service provision. 		

<p>Discussion on CCC expectations for workgroups' presentations</p>	<ul style="list-style-type: none"> ○ Special attention should be given to the engagement of multicultural communities. ○ Some members expressed concerns that the implementation of Health Neighborhoods may not yield the outcomes that the CCC envisions. It is believed that Health Neighborhoods need to take place at the system level vs. the Service Area level. ○ Health Neighborhoods need to address issues of distrust in diverse communities. ○ Promote more cultural competency trainings for staff (for example, Spirituality and Mental Health Trainings.) ○ A survey for faith-based organizations (FBOs) is currently being developed as part of the departmental spirituality initiative. This survey will collect information on FBOs' needs and collaborations. ○ The initial meeting to discuss Health Neighborhoods in Service Area 6 was held on October 7, 2014. Some members reported that this meeting was not very productive in terms of finding a solution for the timely implementation of Health Neighborhoods in this Service Area. ○ Ensure that all CCC workgroups have access to the same SAAC meeting information. ○ Train advocates, consumers, family members, volunteers on the Data Workgroup's presentation so they can disseminate this information in their communities. ○ Need to determine ways to engage SAAC meeting attendees to share information with their communities. ○ Presentations should be tailored to specific ethnic groups. ○ CCC information needs to be disseminated to the "97,000" people being served in the County of Los Angeles. 		
<p>Announcements</p>	<p>None</p>		
<p>Next meeting</p>	<ul style="list-style-type: none"> ▪ Wednesday, November 12, 2014, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 10th floor conference room, Los Angeles CA. 90020 		

Respectfully Submitted,